# PEDIATRIC HEALTHCARE ASSOCIATES 615 6<sup>TH</sup> AVENUE ALTOONA, PA 16602

## Phone 814-944-7383 fax 814-944-7608 ALTOONAPEDIATRICS.COM

Office Hours Walk-in visits

Mon, Tues, Weds, Friday 8am to 5:00pm Thurs 8am to 6:00pm Monday - Friday 8am to 9am

Saturday sick calls only 9:00am to 12:00pm

### **Our Providers**

Mohamad Moussa, M.D.

Sathya Aswathappa, M.D.

Cara Bennett, PA-C

Natalie Aikens, PA-C

We are a group practice.

Patients will be seen in rotation by all the physicians/physician assistants.

## All patients should bring the following to their appointments:

- Insurance card
- Current immunization record
- List of any and all medications

### **EMERGENCIES**

If an emergency should arise, please call 911 or go to the nearest emergency room. Emergencies are considered to be those conditions that are life-threatening: loss of consciousness, severe bleeding, seizures, etc.

### NON EMERGENCIES

In case of minor emergencies: sprains, ear pain, low grade fevers, etc. Please call the office and we will work you into the schedule as expeditiously as possible to help you avoid an ER visit.

# Please join our patient portal and discover all the features offered

https://health.eclinicalworks.com/pedi

Please provide the following information:		
Patient name	DOB:	
Parent/legal guardian email		

PATIENT INORMATI	ON	Today's Date:			
Last name	First name	Initial			
Date of Birth	Social Security Number	Male/Female			
Address					
City	State	Zip			
Home phone	Cell				
Previous patient of Pediatric	ve American	$\square No$			
INSURANCE					
		Effective date			
		Group number Date of birth			
		tionship to patient			
Secondary insurance	Eff	Sective date			
Subscriber (Id) number	Gro	oup number			
	Da				
Employer	R6	elationship to patient			
RESPONSIBLE PART	Y				
1 <sup>st</sup> Parent Last name	First name	Initial Male/Female			
Date of Birth	Social Security Number	Marital Status			
Address					
City	State	Zip			
Home phone	Cell phone				
EmployerEmployer phone number	Employer address				
RESPONSIBLE PART					
2 <sup>nd</sup> Parent					
Last name	First name	Initial Male/Fema	ıle		
Date of Birth	Social Security Number	Marital Status			
Address	City	StateZip			
nome pnone	Ceil phone				
		nddress			
Employer phone number					
Emergency contact:		phone			
		Relationship to patient			

### **OFFICE/FINANCIAL POLICIES**

### IT IS IMPORTANT THAT YOU TAKE TIME TO REVIEW OUR POLICIES.

- 1. All new patients must complete our patient information forms prior to being seen. Established patients must update their information on a yearly basis or as information changes.
- 2. Please notify the office 24 hours in advance if you are unable to keep your appointment.
- 3. If your child has school, camp, or physical form to be completed, please allow 3 to 5 days for completion.
- 4. Before making an annual physical appointment, check with your insurance company. Not all plans cover annual healthy physicals, hearing and vision screenings, or immunizations. It is **YOUR** responsibility to know your insurance plan benefits. If it is not covered, you will be responsible for any balance not covered.
- 5. Our office participates with many managed care insurance companies. Should your insurance coverage be with one of these companies, we will bill your insurance company along the guidelines of our contract. Co-payments, co-insurances, deductibles and non-covered services that have not been satisfied, are the responsibility of the patient.
- 6. To ensure accuracy when billing your insurance company, we must have a current copy of your insurance card on file. If we are unable to verify your insurance benefits you will be required to pay at the time of service. Your insurance is billed as a courtesy only and all charges including non covered services, deductibles, and co- pays are your responsibility.
- 7. All insurance co-pays and percentages are due on the day of the visit, if not paid on day of visit a \$5.00 late fee will be added. You will be required to pay for office visits in full until your yearly deductible is met.
- 8. We must be notified of any changes in your insurance coverage and have the insurance verified prior to seeing the doctor. If you do change insurance carriers, please call the office prior to coming in for your appointment. This way we can have your insurance verified prior to your appointment.
- 9. New babies must be added to your insurance policy before any claims will be paid. Most insurance companies require that you do this within thirty days after the baby is born. Please verify this with your insurance.
- 10. Patient's balances are billed immediately upon receipt of your insurance plan's explanation of benefits. Your remittance is due within 30 business days of your bill. If your insurance company has not responded within ninety days from the date the claim was filed, you will be responsible for payment of the bill. In the event the insurance company pays after you have paid, you may request a refund. Any balance over 120 days will be forwarded to our collection agency.
- 11. You are required to notify us at the time of service if this is a visit due to a **motor vehicle accident- MVA** must be filed with your automobile insurance company. Please have your automobile insurance card available with the claim # from your insurance agent.
- 12. There are times when making a payment can be a financial hardship. Please advise our staff prior to your visit if you are in need of a special payment arrangement. All returned checks will be assessed a \$30.00 return check fee. After two returned checks, we will no longer accept personal checks on your account.

Parent/Legal Guardian/signature	Parent/Legal Guardian printed name	Date
Patient Name		

### IMMUNIZATION INFORMATION

Patient name	DOB

A copy of the Centers for Disease Control and Prevention Vaccine Information Statements will be provided upon request. I/We have read, or have had explained, the information about the diseases and the vaccines listed below. There is an opportunity to ask questions and have them answered satisfactorily. I/We believe that I/We understand the benefits and risks of the vaccine cited, and ask that the vaccine(s) listed on the immunization record to be given to me/us or the person named above (for whom I/We are authorized to make this request).

## **ABBREVIATIONS:**

PENTACEL = DTaP, Ipv, Hib (Combination Vaccine)

KINRIX = DTaP, Ipv

DTaP = Diptheria, Tetanus, and Acellular Pertussis

IPV = Injectable Polio HEP B = Hepatitis B

HIB = Haemophilus Influenza MMR = Measles, Mumps, and Rubella

MMRV = Measles, Mumps, Rubella, Varicella (combination)

VARIVAX = Varicella, Chickenpox

PCV = Pneumococcal conjugate (Prevnar 13)

HEP A = Hepatitis A

MENACTRA = Meningococcal

MENINGOCOCCAL B = Meningococcal B

Tdap = Tetanus, Diptheria, and Acellular Pertussis

Td = Tetanus and Diptheria HPV = Human Papillomavirus

FLU = Influenza

## RECOMMENDED SCHEDULE FOR IMMUNIZATIONS

Birth Hepatitis B #1

2 months Pentacel #1, Hep B #2, Prevnar 13 #1, Rotavirus #1

(if combination vaccine not given, Dtap #1, Ipv, #1 Hib #1)

4 months Pentacel #2, Prevnar 13 #2, Rotavirus #2

(if combination vaccine not given, Dtap #2, Ipv, #2 Hib #2)

6 months Pentacel #3, HepB #3, Prevnar 13 #3, Rotavirus #3

(if combination vaccine not given, Dtap #3, Ipv, #3 Hib #3)

Seasonal flu recommended age 6 months and up 12 months Varicella #1, HepA #1, Prevnar 13 #4

15 months Pentacel #4 MMR #1

(if combination vaccine not given, Dtap #4, Hib #4)

18 months HepA#2

4-6 years Kinrix, MMR#2, Varicella #2

11-21 years Tdap, Menactra, Meningococcal B, Hpv

Parent/Legal Guardian signature	Date	
Print Parent/Legal Guardian name	Relationship to patient	

## Pediatric Healthcare Associates

# **Notice of Privacy Practice**

Effective: April 14, 2003

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully. If you have any questions, please contact our Privacy office at the address or phone number at the bottom of this notice. This notice of Privacy describes how may use and disclose your protected health information to carry out treatment, payment or healthcare operations and for other purposes that are permitted or required by law. It also describes your rights to access and control your PHI. PHI (protected health information is about you, including demographic information, that may identify you and that relates to your past, present, or future physical or mental health or condition and related health care services.

#### Who will follow this notice?

Pediatric Healthcare Associates provides health care to our patients in partnership with physicians and other professionals and organizations. The information privacy practices in this notice will be followed by any health care professional who treats you at any location, all employed associates, staff, or volunteers of our organization, and any business associate or affiliated entity with whom we share health information.

#### Our pledge to you

We understand that medical information about you is personal. We are committed to protecting medical information about you. We create a record of the care and services you receive to provide quality care and to comply with legal requirements. This notice applies to all of the records of your care that we maintain, whether created by facility staff or your personal doctor. We are required by law to: Keep medical information about you private, give you this notice of our legal duties and privacy practices with respect to medical information about you, and follow the terms of the notice that is currently in effect.

### How we may use and disclose medical information about you

We may use and disclose medical information about you for treatment. Such as: discussing or sending medical information about you with other physicians or staff, to obtain payment for treatment, sending billing information to your insurance company, comparing patient data to improve treatment methods, and analyzing data and information to determine new updated services to provide to you the patient, to contact you regarding an appointment reminder, to mail you a letter telling you of normal laboratory results.

We may use or disclose medical information about you without your prior authorization for several other reasons, including, public health purposes, abuse or neglect reporting, health oversight audits or inspections, research studies funeral arrangements, workers' compensation purposes, required by military command authorities and emergencies, response to a request from law enforcement in specific circumstances, or in response to valid judicial or administrative orders, to a caregiver or family member who is involved in your medical care, and disaster relief authorities so that your family can be notified of your location and condition.

### Other uses of medical information

In any other situation not covered by this notice, we will ask for your written authorization before using or disclosing medical information about you. If you chose to authorize use or disclosure, you can later revoke that authorization by notifying us in writing of your decision.

## Your rights regarding medical information about you

In most cases you have the right to look at or get a copy of medical information that we use to make decisions about your care, when you submit a written request. If you request copies, we may charge a fee for the cost of copying, mailing, or other related supplies. If your request is denied you may submit a written request for review of that decision. If you believe that information in your record is incorrect or if important information is missing you have the right to request that we correct the records by submitting a written request that provided your reason for requesting the amendment. We could deny your request to amend if the information was not created by us or if it is not part of the medical information maintained by us, or if we determine that record is accurate. You may appeal, in writing, a decision by us not to amend a record.

You have the right to a list of those instances where we have disclosed medical information about you, other than for treatment, payment, health care operations or where you specifically authorized a disclosure, when you submit a written request. The request must state the time period desired for the accounting, which must be less than a 6 year period of staring after April 14, 2003. You will receive the list on paper. The first disclosure list requested in a 12 month period is free. Other requests will be charged according to our cost of producing the list. We will inform you of the cost before you incur any costs.

### You have the right to request a paper copy of this notice at any time.

You may request in writing, that we not use or disclose medical information about you for treatment, payment, or healthcare operations or to persons involved in your care except when specifically authorized by you, when required by law, or in an emergency. We ill consider your request but we are not legally required to accept it. We will inform you of our decision. All written requests or appeals should be submitted to our Privacy Office listed at the bottom of this notice.

### **Complaints**

If you are concerned that your privacy rights may have been violated, or you disagree with a decision we made about access to your records, you may contact our Privacy Officer.

Finally, you may send a written complaint to the U.S. Department of Health and Human Services Office of Civil Rights. Our Privacy Officer can provide you the address.

Under no circumstances will you be penalized or retaliated against for filing a complaint.

Acknowledgment of Receipt of Noti- Version effective April 14, 2003	ce of Privacy Practices	
Signature	Date	
Printed name		

### Right to make complaints

Please submit your complaint or question in writing to: Privacy Officer 615 6<sup>th</sup> Avenue Altoona, PA 16602

# PEDIATRIC HEALTHCARE ASSOCIATES

Consent to obtain external prescription history

I,, whose si Healthcare Associates to view my (my chil	ignature appears below, authorize Pediatric d's) external prescription history via our
electronic health record system, eClinical V	
	multiple other unaffiliated medical providers, it managers may be viewable by my providers de prescriptions back in time several years.
MY SIGNATURE CERTIFIES THAT I R MY CONSENT AND THAT I AUTHORI	EAD AND UNDERSTAND THE SCOPE OF ZE THE ACCESS.
PLEASE LIST ALL CHILDREN	
PATIENT NAME	DATE OF BIRTH
PARENT/LEGAL GUARDIAN	
IF OVER 18	
II OVER 10	<del></del>
☐ I <b>DO NOT</b> consent to my provider acces	ssing any of my (my child's) medication history

# **FAMILY HISTORY**

PATIENT NAME_	Date of Birth			
FATHER MOTHER SIBLINGS	ALIVE	DECEASED  □ □ □		KNOWN
	Immedi	ate family h	istory ON	<u>ILY</u>
	F <i>A</i> 7	THER	MOTHER	SIBLINGS
Diabetes Asthma Hypertension Heart disease Stroke Mental Illness Cancer Unknown				
PLEASE PROVIDE	THE NAMES			F THE ABOVE HISTORY
•				
•			OB:	
•DOB:				
•	•DOB:			
•			OB:	
•			OB:	